



## Automated Accelerometer Calibration System (AACCS)

### Protection plans - Extended warranty and technical support (U.S. Customers Only)

#### Features

- Direct technical support
- Available loaner equipment
- Priority service for repairs
- Minimal down time
- Software updates
- Known cost of ownership
- Continued reliable operation of system

#### Description

For customer convenience, Meggitt Sensing Systems offers two AACCS protection plans, for continued support within the laboratory environment after initial product warranty expiration. With loaner equipment options and special access to Meggitt's AACCS technical support team, the plans offer a known cost of ownership and a means of accurately budgeting support requirements, ensuring that any technical issues with the system can receive immediate troubleshooting, and be back up and running with minimal downtime.

Our Premium protection plan includes direct support to Meggitt's AACCS team, loaner equipment, software updates, hardware repair costs, annual transfer standard calibration, and limited on-site support.



#### Service plan types

Premium	yearly coverage
Basic	yearly coverage

Protection plan features	Premium	Basic
Direct AACCS team support	Yes	Yes
Includes loaner equipment <sup>2</sup>	Yes	Yes
Software updates <sup>3</sup> (as released)	Yes	Yes
Includes hardware repair costs <sup>2</sup>	Yes	List Price
Annual transfer standard calibration	Yes	List Price
Limited on-site support	Yes	List Price

Refer to notes on the next page

# Automated Accelerometer Calibration System (AACS)



## Protection plans - Extended warranty and technical support

### Premium

The Premium protection plan extends the standard Meggitt Endevco one year warranty for up to 3 years. This option allows the customer to contact Meggitt's AACS support team directly, bypassing the Customer Service Rep. and purchase order process. Also, includes loaner equipment, as well as hardware repairs for specific items. Limited on-site support is included as determined by the AACS Team.

#### Features:

- Direct, 1:1 phone and email access to Meggitt's AACS support team<sup>1</sup>
- Includes loaner hardware shipped Priority Overnight (U.S.)<sup>2</sup>
- Includes software updates (as released)<sup>3</sup>
- **Includes hardware repair costs for specific items<sup>2</sup>**
- **Includes annual Transfer Standard Calibration. Shipments at customer's expense.**
- **Limited on-site support as determined by Meggitt's AACS support team.**

#### Part Numbers:

U.S. Only	Coverage
AACS US PREM	1 year
AACS US PREM-2	2 years (discount)
AACS US PREM-3	3 years (discount)

### Basic

The Basic service plan allows the customer to contact Meggitt's AACS support team directly, bypassing the Customer Service Rep. and Purchase Order process. Also, includes loaner equipment.

#### Features:

- Direct, 1:1 phone and email access to Meggitt's AACS support team<sup>1</sup>
- Includes loaner hardware shipped Priority Overnight (U.S.)<sup>2</sup>
- Includes software updates (as released)<sup>3</sup>

#### Part Numbers:

U.S. Only	Coverage
AACS US BASIC	1 year
AACS US BASIC-2	2 years (discount)
AACS US BASIC-3	3 years (discount)

### Notes:

1. Support available during normal business hours. Typical response in 24 to 48 hours.
2. Includes 30701, 30702, 34282, 35916, 29602, 42678, 4960A, 4430A, EHM1495, EHM1798, EHM1800.
3. Software updates include changes within the same operating system.

Continued product improvement necessitates that Meggitt reserve the right to modify these specifications without notice. Meggitt maintains a program of constant surveillance over all products to ensure a high level of reliability. This program includes attention to reliability factors during product design, the support of stringent Quality Control requirements, and compulsory corrective action procedures. These measures, together with conservative specifications have made the name Meggitt synonymous with reliability.